7SG163 Ohmega 300 Series

7SG163 Protection Relay

Document Release History

This document is issue 2010/02. The list of revisions up to and including this issue is: Pre release

2010/02	Document reformat due to rebrand
3	Amended
2	Amended
1	First Issue

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1 Maintenance Instructions

The relay is a maintenance free device, with no user serviceable parts. During the life of the relay it should be checked for operation during the normal maintenance period for the site on which the product is installed. It is recommended the following tests are carried out:

- 1 Visual inspection of the metering display (every year)
- 2 Operation of output contacts (every 2 years)
- 3 Secondary injection of each element (every 5 years)

2 Troubleshooting Guide

The following table describes the action of the relay under various conditions, and suggested remedial actions when problems are encountered.

If problems are being experienced and the suggested action does not work, or the problem is not detailed below, then please contact Siemens.

SYMPTOM	PROBLEM	ACTION
LCD Screen is faint or difficult to read.	Contrast too low	Press TEST/RESET & UP Button simultaneously
LCD Screen is dark or has lines across it.	Contrast too high	Press TEST/RESET & DOWN Button simultaneously
Protection Healthy LED not lit, LCD blank, Backlight off & No Flag LEDS lit.	Relay is not powered up	Check Auxiliary DC supply is available. Check connections on rear of relay.
Relay LCD displays "PSU alarm asserted, supply out of limits"	Power supply is too low.	Check the magnitude of the input DC voltage. Ensure it is within the relay's working range of 37.5 to 137.5 V
	Internal ribbon cable connection not made.	Check ribbon connection cable to module A is correctly attached.
Protection Healthy LED blinking, Messages & cursor blocks flashing across the LCD screen	Internal ribbon connections not made correctly	Check ribbon connection cables to each module are correctly attached.
Relay displays "Number of inputs or outputs changed Relay must cold start Settings will be defaultedPlease press enter"	Relay has performed a cold start due to a perceived change in hardware.	If the hardware has not been changed (i.e. status input/relay output card added or removed) then there may be a problem with the hardware. Contact Siemens
Protection Healthy LED is flashing. Protection Healthy Output contact is not energised.	Watchdog Operated: Hardware or Software Fault	Contact Siemens
Protection Healthy LED is steady, and LCD screen displays ohmega symbols (Ω) . Protection Healthy Output contact is not energised.		

SYMPTOM	PROBLEM	ACTION
Relay unable to communicate using ReyDisp Evolution software	Communication channel incorrectly configured. Refer to Section 6 of	Ensure connection between PC and relay (either via the front RS232 port or TX2 and RX2 on the rear of the relay) has been correctly made.
	this manual for more details on the configuration of the Communication Channel	Ensure Relay address is set correctly on both the relay and within ReyDisp Evolution. If the relay address is set to "0" the relay will not communicate.
		Ensure the baud rate / parity settings on the PC are the same as those set on the relay.
		If using the front port ensure that the setting IEC870 on Port is set to COM2 & COM2 DIRECTION is set to either Auto-Detect or the port being used.

3 Defect Report Form

Form sheet for repairs and returned goods (fields marked with * are mandatory fields)

Email address: Org-ID and GBK reference: AWV: Order-/ feference-no (choosing at least 1 option): Order-no for repair: londer-/ delivery note-no for return of commission Beginning order-no for credit note demand: lature:	Sender: * Name, first name:	Complete phone number (incl. country code):	Complete fax number (incl. country code):						
Order-/ reference-no (choosing at least 1 option): Order-no for repair: Information concerning the product and its use: Information in products of cardinary conditions in products of car		` ` `							
Order-no for repair: Information concerning the product and its use: Order Code (MLFB): Firm ware version: V Customer: Order Code (MLFB): Product was in use approximately since: Station/project: Hotline Input no: Customer original purchase order number: Type of order (choosing at least 1 option); Repair Upgrade / Modification to Warranty repair Device or module does not start up Sporadic failure: Device or module does not start up Sporadic failure Repated breakdown Failure after firmware update Error description: Display message: (use separated sheet for more info) Active LED messages: Faulty Interface(s), which? Warranty repair or mechanical upgrade of protective relays? (choosing at least 1 option) Yes, to most recent version Ves, to most recent version Yes, detailed report (charge: 400EUR)	Email address.	org-in and GBK reference.	AWV.						
Information concerning the product and its use: Order Code (MLFB): Firm ware version: V Customer: Product was in use approximately since: Station/project: Hotline Input no.: Customer original purchase order number: Delivery note number with position number: Manufacturer: Type of order (choosing at least 1 option): Repair Upgrade / Modification to Warranty repair Device or module does not start up Sporadic failure Device or module does not start up Sporadic failure Permanent failure Repeated breakdown Error description: Display message: (use separated sheet for more info) Active LED messages: Faulty Interface(s), which? Warranty repair Werong measured value(s), which? Petailed error description (please refer to other error reports or documentation if possible): Shall a firmware update be made during repair or mechanical upgrade of protective relays? (choosing at least 1 option) Yes, to most recent version Yes, actual parameters must be reusable repair report: Yes, standard report (free of charge) Yes, detailed erport (charge: 400EUR)									
Customer:									
Customer: Customer original purchase order number: Type of order (choosing at least 1 option): Repair Upgrade / Modification to Warranty repair For collection Permanent failure Reperature caused failure Reperature acused failure Reperated breakdown Failure after firmware update For other face (s), which? Warranty repair or mechanical upgrade of protective relays? (choosing at least 1 option) Yes, to most recent version Yes, detailed erport (free of charge) Yes, detailed report (charge: 400EUR)			* Serial number:						
Customer original purchase order number: Delivery note number with position number: Manufacturer:		V							
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Permanent failure Repeated breakdown Failure after firmware update Failure after ca hrs in use Repeated breakdown Failure after firmware update Failure after ca hrs in use		Mechanical problem	Overload						
Repeated breakdown Failure after firmware update Error description: Display message: (use separated sheet for more info) Active LED messages: Faulty Interface(s), which? Wrong measured value(s), which? Faulty input(s)/output(s), which? *Detailed error description (please refer to other error reports or documentation if possible): *Shall a firmware update be made during repair or mechanical upgrade of protective relays? (choosing at least 1 option) Yes, to most recent version No Yes, actual parameters must be reusable repair report: Yes, standard report (free of charge) Yes, detailed report (charge: 400EUR)	Sporadic failure	Knock sensitive	Transport dam age						
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	repair report:								
Shinning address of the renaired/ungraded product	Yes, standard report (free of charge)	Yes, detailed report (charge: 400EUR)							
Company, department									
Name, first name	Name, first name								
Street, number	Street, number								
Postcode, city, country	Postcode, city, country								
Date, Signature	Date, Signature								
Please contact the Siemens representative office in your country to obtain return instructions.	Please contact the Siemens repre	esentative office in your country to ob	tain return instructions						

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